1	Q.	2013 General Rate Application, Intercompany Transaction Costing Guidelines –
2		Exhibit 8
3		Page 3, lines 17-18 - Provide an itemized list of and the amount of the operating
4		costs incurred by Hydro's IS department each year from 2007 to 2012 and the
5		amounts budgeted for each operating cost for 2013 to 2015. Identify any
6		departmental operating costs that were excluded from the pool of operating costs
7		allocated to the lines of business.
8		
9		
10	A.	Please refer to PUB-NLH-192 Attachment 1 (Revision 1).

Hydro **Information Systems Common Service Business Unit**

Cost Type Description		Actual 2007		Actual 2008		Actual 2009		Actual 2010 ¹		Actual 2011		Actual 2012		Actual 2013	•	Test Year 2014		Test Year 2015
Itemized listing of operating costs													2015				2013	
Salaries & Fringe Benefits	\$	3,120,196	\$	3,196,803	\$	3,333,717	\$	3,470,303	\$	3,439,070	\$	3,504,658	\$	3,596,729		4,000,864	\$	3,811,063
System Equipment Maintenance		144,617		176,939		163,694		247,704		296,743		274,196		402,293		312,233		320,039
Office Supplies & Expenses		90,627		89,764		115,663		113,828		113,995		132,584		177,567		163,134		167,213
Professional Services		1,119,411		1,191,509		653,616		1,050,061		1,227,690		1,460,424		1,357,887		1,505,124		1,549,641
Equipment Rentals		73,789		88,878		86,161		109,673		96,886		102,415		114,594		109,328		112,061
Travel		114,268		81,300		88,952		66,690		49,880		62,073		43,709		103,736		106,330
Miscellaneous Expenses		7,120		7,583		4,509		7,152		4,548		10,752		12,141		8,113		8,316
Building Rental & Maintenance		7,136		936		1,003		216		294		378		644		1,068		1,095
Cost Recoveries		(693,740)		(749,829)		(1,199,464)		(1,746,823)		(1,722,214)		(2,509,419)	((2,559,995)		(2,568,227)		(2,599,865)
Operations & Maintenance	\$	3,983,425	\$	4,083,882	\$	3,247,851	\$	3,318,806	\$	3,506,894	\$	3,038,061	\$	3,145,569	\$	3,635,373	\$	3,475,893
Determination of Common Service Costs		.,,				-, ,							•	, ,,,,,,,	<u> </u>			., .,
Total operating costs as per above		3,983,425		4,083,882		3,247,851		3,318,806		3,506,894		3,038,061		3,145,569		3,635,373		3,475,893
Add back cost recoveries		801,490		962,825		1,199,464		1,746,823		1,722,214		2,509,419		2,559,995		2,568,227		2,599,865
Depreciation and interest on common assets ³												1,828,338		1,193,932		735,158		625,841
Hydro specific costs excluded from cost allocation																·		
Recharged salaries										(8,174)		(4,510)		(5,369)		(4,826)		(4,970)
Software Maintenance Costs								(218,489)		(256,611)		(386,590)		(328,905)		(326,559)		(323,709)
A Total	\$	4,784,915	\$	5,046,707	\$	4,447,315	\$	4,847,139	\$	4,964,324	\$	6,984,718	\$	6,565,222	\$	6,607,373	\$	6,372,920
Allocations																		
B Total average users								1,322.5		1,335.8		1,423.7		1,624.3		1,515.6		1,895.9
C Cost per average user (A / B)							\$	3,665	\$	3,716	\$	4,906	\$	4,042	\$	4,360	\$	3,362
D Hydro Regulated average users								844.4		872.4		912.7		928.1		926.5		1,020.1
E Other lines of business average users								478.1		463.4		511.0		696.2		589.1		875.8
Total average users								1,322.5		1,335.8		1,423.7		1,624.3		1,515.6		1,895.9
F Hydro Regulated (C * D) ²	Ś	3,983,425	\$	4,083,882	\$	3,247,851	\$	3,095,022	\$	3,242,159	\$	<i>4 4</i> 77 735	Ś	3,751,267	\$	4,039,147	\$	3,428,909
G Other lines of business (C * E) ²	Y	801,490	Y	962,825	Y	1,199,464	Y	1,752,117	Y	1,722,165	Y	2,506,982		2,813,955	Ÿ	2,568,226	Ÿ	2,944,011
Total	\$	4,784,915	\$	5,046,707	\$	4,447,315	\$	4,847,139	\$	4,964,324	\$			6,565,222	\$	6,607,373	\$	6,372,920

Notes

- 1. 2010 was the first year of the new Admin fee methodology.
- Calculations in F and G begin in 2010.
 Depreciation and Interest in 2012 is overstated by \$706K and recoveries overstated by \$253K [].